

## Service made Simple

Processing a claim for your vehicle is simple.

1. Call the customer service toll free line to make your repair request. A representative will take your claim information and coordinate service with one of over 4,000 National Certified Technicians.
2. Our certified PDR technician will contact you to schedule an appointment at the dealership.
3. The certified PDR technician will repair your vehicle while you wait, usually in about the time it takes for an oil change.
4. Inspect the repairs on your vehicle to ensure the repairs have been made to your satisfaction then just sign the repair form and drive away.



**Audi**  
Financial Services

**Audi Appearance Guard**

## Preserving Luxury.



**1-800-841-1338**

Toll-free telephone assistance is available  
24 hours a day, 7 days a week.  
**AudiFS.com/dent**

Administered by Enterprise Financial Group of Florida, Inc.  
Florida license #60102  
P.O. Box 140185  
Irving, TX 75014-0185  
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\* A nominal transfer fee and some restrictions may apply  
Note: Exclusions include but are not limited to chipped paint, environmental damage, rust/corrosion, chemical damage or dents and dings on the roof panel when the vehicle has a sunroof or moonroof. Some limitations apply, see service agreement for details.

The information contained in this brochure provides a brief overview of the product and services offered through Audi Appearance Guard. Please refer to your service agreement for complete details on exclusions and limitations.

## Protect your investment.



**Audi**  
Financial Services



**Audi Appearance Guard**



## Advanced Appearance Care

Attractive. Sophisticated. Technically perfect. That's why you purchased your Audi. Now, how do we help you keep it "perfect"?

An Audi Appearance Guard Plan preserves the luxury of your Audi with the same thoroughness and thoughtfulness you used to select your Audi. Our innovative repair process for dents and door dings uses specialized hand tools to massage and flex metal back to its original form to repair damage that can diminish the vehicle's value and preserve its overall appearance. Certified technicians remove small dents and dings from painted sheet metal surfaces without harming your car's factory finish, maintaining Audi's high standards. Because Audi customers deserve superior service, this inventive process takes much less time than traditional repairs, and requires no sanding, painting, or body fillers. An Appearance Guard Plan helps protect your car's life mile after mile, year after year . . . dent after dent.

## Repairable Damage

Audi Appearance Guard covers dings and minor dents on your vehicle's exterior surfaces. Repairs can be performed on dents and dings less than four inches in diameter on metal panels where the paint has not been broken and the dent can be completely repaired using the PDR process (as determined by the field technician).

## Non-covered Damage

Audi Appearance Guard does not cover any type of collision damage, sharp creases, large dents, environmental damage, rust/corrosion, surfaces where the paint has been damaged, or dings and dents on the roof panel when the vehicle has a sunroof or moonroof.

**The Audi experience is about more than driving: It's a way of life. Keep your new Audi in "perfect" condition with Audi Appearance Guard.**

## Eligible Vehicles

The Audi Appearance Guard Plan is available from your local participating dealer when purchasing a new vehicle or pre-owned vehicle.

### Audi Appearance Guard Available Terms

12 months	48 months
24 months	60 months
36 months	

Coverage begins on the date of plan purchase and expires at the number of months after purchase of term selected.

## Covering Real Expectations

In addition to costing far less than traditional repairs, Audi Appearance Guard benefits include:

- ▶ Lifetime repair guarantee
- ▶ Coverage on vertical and horizontal panels—including the hood, trunk, and roof
- ▶ Unlimited number of repairs
- ▶ No deductibles or out-of-pocket expenses
- ▶ Transferable coverage\*

## Covered Body Panels

Sedan



SUV



 signifies covered panels  
\*Excludes roof panels with sunroof or moonroof.

